



# **Calling Services Quick Reference Guide**

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**Allband Communications Cooperative**  
**P.O. Box #8**  
**Curran, MI 48728**  
**Main: 989-369-9999**  
**Toll Free: 866-500-6799**

This guide is a comprehensive list of Allband's call services access codes that you can dial from your telephone to manage your telephone service or to make calls. For information about each feature and how to use them, please refer to the '*Calling Feature Overview*' document or log on to [www.allband.org](http://www.allband.org).

Here are important phone numbers you may want to note for future reference:

**Important Phone Numbers:**

**Allband Direct: 989-369-9999**

**Allband Toll Free: 866-500-6799**

**Allband 24/7 Tech Support (Internet/Email Only): 866-500-6922**

**Directory Assistance: Dial '411'**

**Operator Services: Dial '0'**

**Emergency Services:**

**Dial '911' for Emergencies**

**Alpena County Sheriff: 989-356-4128**

**Alcona County Sheriff: 989-724-6271**

**Oscoda County Sheriff: 989-826-3214**

**Montmorency County Sheriff: 989-785-4238**

**State Police Alpena Post: 989-354-4101**

## **Call Feature Access Codes**

### **Caller ID**

- Display the caller's identity \*65
- Do not display the caller's identity \*85
- Do not display your identity (single call) \*67
- Display your identity if it is blocked by default \*82

### **Priority Calling**

- Set up distinctive ringing tones \*61 or \*81

### **Call Forwarding**

- Forward all calls \*72
- Stop forwarding all calls \*73
- Forward calls when busy (if they come in while you are in another call) \*90
- Stop forwarding calls when busy \*91
- Forward calls on no reply (if you do not answer them) \*92
- Stop forwarding calls on no reply \*93

### **Selective Call Forwarding**

- Set up selective call forwarding \*63 or \*83

### **Call Rejection**

- Activate Do Not Disturb service \*78
- Deactivate Do Not Disturb service \*79
- Set up Selective Call Rejection (after entering the access code, follow the voice prompts for further instructions) \*60 or \*80
- Reject anonymous calls \*77
- Accept anonymous calls \*87

### **In-call Services**

- Put the caller on hold \*52

### **Speed Calling**

- Set up 1-digit Speed Calling \*74
- Set up 2-digit Speed Calling \*75

### **Reminder calls**

- Set up a reminder call \*310
- Cancel all reminder calls \*311
- Cancel one reminder call \*312
- Check the reminder calls you have set up \*313
- Set up a repeating reminder call \*314
- Cancel all repeating reminder calls \*315

Cancel one repeating reminder call **\*316**  
Check the repeating reminder calls you have set up **\*317**

### **Call Waiting**

Cancel Call Waiting for the next call **\*70**

### **Voicemail**

Retrieve your Voicemail messages **\*15**

### **Call Barring**

Bar all calls except emergency calls **\*341**  
Bar international, national and mobile calls **\*342**  
Bar international calls **\*343**  
Bar operator calls **\*344**  
Bar calls to access codes for setting up Call Services **\*345**  
Bar calls to premium rate numbers **\*346**  
Stop barring all calls except emergency calls **\*351**  
Stop barring international, national and mobile calls **\*352**  
Stop barring international calls **\*353**  
Stop barring operator calls **\*354**  
Stop barring calls to access codes for setting up Call Services **\*355**  
Stop barring calls to premium rate numbers **\*356**

### **Withhold Number**

Withhold my number on the following call **\*67**  
Send my number on the following call **\*82**

### **Automatic Recall**

Last Caller ID (to hear a voice announcement of the last caller's number) **\*69**  
Call Return (to return the call after hearing the Last Caller ID announcement) **\*69 and 1**  
Cancel all outstanding Call Return attempts **\*89**  
Last Caller ID Erasure (to remove the records of recent calls) **\*320**

### **Call Trace**

Activate in the event that a malicious/threatening call is received **\*57 and 1**  
Note: please contact Allband at **989-369-9999** immediately after trace

### **Security Settings**

PIN Change **\*319**